**AVNEET KAUR**

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**Career Objective:**

* Solution focused QA professional having hands on experience of about 3 years in developing/executing manual and automated test scripts with considerable history of discovering errors, resolving defects and ensuring high quality software.
* It’s two fold : Short term is to use my skills in best possible ways for achieving company’s goal and Long term is to be the part of the management.

**Work Experience:**

**Wipro HR Services India Private Limited**

**Associate Analyst (Aug 2019 –May 2021)**

**Roles and Responsibilities:**

* Connect with Client to clarify/gather requirements.
* Requirement Analysis to avoid the requirement defects.
* Working with multiple clients to understand requirements and specifications for each
* Designing Test Plans and Test Cases.
* As an Associate analyst my role is to configure client requirements into the system. Configuring involves using graphical user interface tools to customize code to fix a system and defect or update the system per change orders.
* Well acquainted with all the phases of SDLC and STLC.
* Responsible for testing the code which involves going
* Through the whole testing phase (From Unit Testing till Regression Testing), writing test cases and debugging issues/defects prior to the code being moved to the production.
* Write DB2 Queries based on the requirements to analyze the data.
* Work on the mainframe to perform certain set of operations.
* Consistently meeting client’s deadline to deliver projects.
* Reporting the defects that arise out of testing and tracking them to closure.

**Wipro HR Services India Private Limited**

**Analyst (June 2021 –Present)**

* As an analyst, my role is to perform medium to high complexity system changes based on client requirements.
* Analyzing issues/defects and debugs the system when expected results are not coming.
* Creating complex test plans to check various system changes.
* Responsible for pulling system error reports and identify major production issues and according analyzing the same.
* Coaching other team members / new members in the organization to work efficiently.
* Responsible for testing the code which involves going through the whole testing phase (From Unit Testing till Regression Testing), writing test cases and debugging issues/defects prior to the code being moved to the production.
* Owned projects, took responsibility of getting the test planning and testing done with quality**.**

**Technical Skills:**

* **Testing Techniques**: Automation Testing, Manual Testing, Regression Testing, Functional Testing, GUI Testing, Black Box Testing.
* **Database:** My SQL.
* **Packages:** MS Office (MS Excel, MS Powerpoint and MS Word).
* **Other :** Test Case Execution, Test Planning using Requirement, Unit, Integration and Regression testing, Logging and Managing bug/defect, Root cause analysis, SDLC and STLC

**Educational Qualification:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Qualification** | **University/Board** | **Institution** | **Year of Passing** | **Aggregate** |
| B.Tech | Guru Gobind Singh Indraprastha Universty | Guru Tegh Bahadur Institute of Technology | 2019 | 8 (CGPA) |
| 12th | CBSE | Guru Nanak Public School | 2015 | 72% |
| 10th | CBSE | Guru Nanak Public School | 2013 | 92.1% |

**Projects**

**Employee Benefits Portal:**

Maintaining the client Employee Portal which is the user interface, where all the details including health and benefits are displayed and can be changed according to need.

**Annual Enrollment:**

It is the most critical and most revenue generating cycle for an ongoing client.

Project involves testing the entire user interface, testing for changes made in the text or functionality of the system, as annual enrollment provides end user 1-time window in the year to make updates in the elections for their healthcare benefits.

**Achievements:**

* Awarded Zero eCat award for delivering defect free Annual Enrollment 2020, 2021 and 2022.
* Awarded AE Weekend Warrior for working on multiple weekends during Annual Enrollment.
* Awarded multiple appreciation awards like Shimmer, Illuminate and Dazzle for excellent performance in the team.

**Professional Certifications and Training:**

**Trainings:**

* JAVA Certified training from Ducat Noida.

**Strengths:**

* Goal oriented, believes in smart work and has positive approach
* Responsible and versatile team member and also owns leadership qualities
* High level of commitment, flexible in learning technologies
* Excellent management and coaching skills
* Ability to work in a dynamic environment and under pressure situations

**Personal Details:**

* Date of birth : 2ndJune, 1997
* Father’s name : S. Gurdeep Singh
* Nationality : Indian
* Languages known : English, Hindi and Punjabi
* Hobbies : Cooking, Travelling and Reading Books

I hereby declare that the above information is true to the best of my knowledge.

**(Avneet Kaur)**